



54 Degrees Project Training Healthwatch Kirklees



Improved Planning for New Projects

Project Client

Helen Wright from Healthwatch Kirklees, an independent charity that acts as a voice for those that use health services in the local area, attended one of Sarah's funded group sessions in York.

Healthwatch has lots of small projects on the go at once and Helen felt she needed a clearer, more robust process in place to better plan and prepare for upcoming projects.

Helen attended a course where everyone else had their own business, either sole traders or two person businesses, which she found valuable.



Project Aim

Charities and not-for-profit organisations usually have numerous projects and fundraising events going on at the same time. And with limited budgets, staff development tends to end up at the bottom of the pile.

Using SEF funding, Sarah Wilson was able to offer training sessions at a reduced rate to charities and not-for-profit organisations under pressure to deliver with few resources. She taught them how to get the best out of their resources through improved planning and logistics, and help reduce stress in management levels by improving the ability to plan and delegate to other team members.

The Healthwatch team often started with a clear focus on what they wanted to achieve but drifted away from that during the delivery – and whilst they always delivered it was often not quite what they were aiming for when they started out. They always had a project plan, but now with new tools and ideas it is much better and the process enables them to reflect back more often and keep in line with the initial drivers and goals.

Project Results

Helen Wright said: *"I took away lots of useful things from the course, such as the spider diagram to create an initial task list, and a project planning process to break down work into stages. I can now focus more on the overall aim to get it just right and define the stages they need to go through to get there."*

There are many changes in the pipeline for Healthwatch Kirklees including a new system to manage the work they are doing. Whilst the course has helped Helen on a personal level she is only just getting started on sharing her learnings to other local Healthwatch groups across the region.

**The Skills
Enhancement
Fund**

The Skills Enhancement Fund is a £50m resource unique to Yorkshire and Humber providing interventions in skills and workforce development which cannot be funded through other sources. The fund, which is co-financed by the Skills Funding Agency through the European Social Fund and managed by Calderdale College on behalf of the West Yorkshire Consortium of Colleges, has supported over 50,000 individuals through part-funded training to employers across Yorkshire & Humber, ensuring that staff are given the support to progress and businesses are able to build a stronger and more productive workforce.

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