



## 54 Degrees Project Delivery North Yorkshire Police (NYP)



### Interim Project Management Delivery

#### Project Client

Sarah Wilson has worked with North Yorkshire Police (NYP) on two separate occasions as an interim project manager, to support staff and other members to understand and implement new software and administration systems.

#### Project Aim

Sarah was initially involved in an office systems replacement programme, coordinating the training requirements and the delivery of training to 2,500 staff and uniformed officers on the new systems, which included Windows and Office. She headed up a team



of 4 internal NYP and up to 10 external freelance trainers to deliver the sessions across five sites over a period of 18 months. She also worked closely with the internal programme management team using the NYP's internal PRINCE2-based project management methodology.

North Yorkshire Police then started working on the next phase of the programme which involved replacing all their policing, control room and HR systems. Having worked with Sarah previously they asked her back to head up the training work stream of this ambitious and complex programme, which took place over a period of four years. Sarah worked on the programme for two years coordinating the delivery of several elements of this programme.

This role also entailed working with the programme managers to design, document and implement a new training project management methodology. Sarah worked with the internal programme team to develop a consistent project approach to each of the separate training work streams. This enabled other project managers to pick up concurrent work whilst giving the NYP programme team the confidence that each work stream would be well-controlled and successfully delivered.

#### Project Result

*"Sarah managed some really key projects for NYP. She was always incredibly organised, hardworking, completely reliable and got on well with everyone on the team. Sarah knows project management methodology inside out but is able to apply it pragmatically so that it doesn't become over bureaucratic. I have no hesitation in recommending Sarah."*

Jackie Ridley – Head of Projects and Programmes at NYCC (ex- Programme & Projects Office, North Yorkshire Police)

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