

Flexible Project Management Involving Multiple Stakeholders

Project Client

On behalf of North West Employers (NWE), Sarah Wilson delivered CLIP (Collaborative Leadership in Practice), a project designed to investigate and improve the provision of complex services by a number of different agencies.

On board were the funders, Local Government Improvement and Development, with support from North West Improvement and Efficiency Partnership (NWIEP), Wigan Council, Hindley YOI, and the Youth Justice Board (YJB). This was a small, high profile project which required a dedicated and professional approach to driving it to a successful conclusion.



Project Aim

The aim of the project was to produce learning materials, comprising a short film and accompanying documentation, to be used to investigate the challenges posed when local, regional and national agencies (multi-spatial organisations) collaborate in providing a service, and how better collaboration could boost efficiency and improve those services.

The experiences of Hindley Young Offenders Institute's service users provided the context.

Sarah was brought in to ensure that the project produced a useful resource, with input from all the relevant parties. She made sure a realistic approach, plan and set of measurable goals were produced from the outset and agreed by all parties. She co-ordinated the project team members, including an experienced social worker, a film production company and one of NWE's most skilled facilitators, to reach those goals.

Project Result

The project cut across many organisations, all of whom were at that time facing great change as a result of the upcoming 2010 General Election. However, Sarah's flexible 'virtual' approach enabled her to work with difficult timings, and a tight and inflexible budget to produce effective results.

"Sarah did a great job of keeping on top of this project and would not let it go until it had been brought to a successful conclusion. I would not hesitate to involve Sarah again on a project of this type."

Liz McQue, Chief Executive, North West Employers